

EXPAND YOUR TEAM AND EXTEND YOUR REACH

- 📞 Never miss a call
- 📅 Close sales on first call
- 📧 Call & Email Management
- 📅 Calendar Management
- 📞 Complaint Management
- 📅 Fleet Management

SIMPLE TO START & NO LONG TERM COMMITMENTS

- 1 Tell us about your business.
- 2 Meet your success manager.
- 3 Match with remote professional.
- 4 Trained & integrated into your team

Teamficient.com 

Scan the code to meet your business success manager



Call or Email Us

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TEAMFICIENT
YOUR TEAM MADE EFFICIENT



EXPERIENCED CUSTOMER SERVICE AND SALES AGENTS

Trained and dedicated professionals experienced with driving school operations and software. Results-driven experts in customer service and skilled at gaining the trust of the caller, explaining the process of becoming a licensed driver, and encouraging an anxious new driver to learn how to drive.

Save time, improve customer service and expand your business with a Full or Part time remote professional.



WHAT OUR CLIENTS ARE SAYING

★★★★★ **Maddison R.**

It really did feel like I had a whole team behind me when using Teamficient. Any issues I had were quickly addressed. I ended up with a great Admin who really cared about my customers and my business. Would recommend.

★★★★★ **Paul R.**

Finding a team of colocated staff to collaborate on key sales and administrative tasks is extremely difficult. Teamficient made it easy for us, and our distributed team members are truly part of our core culture and team. Teamficient cracked the code on how to be methodical and effective with training and adapting. Our strategic planning now includes our strategic partners at Teamficient!

★★★★★ **Jessica A.**

Customer services is amazing, I can feel they care for their clients businesses. They are always on top on things and the administrative assistants are very well trained and have great attitude.

★★★★★ **Rikki T.**

OMG!!!! I love them, they have helped me grow my business by being able to provide more efficient customer service to our student's. If you are tired of substandard customer support teams I highly recommend you try Teamficient!

YOUR IDEAL REMOTE TEAM

At TeamFicient, we understand there are a lot of moving parts and tasks required to successfully operate a Driving School. Our management team has years of experience in the driving school industry that has helped personalize a remote staffing solution to optimise driving school operations and to help them scale efficiently.

TeamFicient places dedicated Full or Part time remote agents with experience and training to assist driving school's on tasks from customer service, sales to bookkeeping and IT to allow owners and key personnel to focus on growing the business and delivering quality classroom and behind the wheel instruction.

COMMON TASKS OR FUNCTIONS CUSTOMER & SALES SUPPORT

- Inbound & Outbound Phone support
- Calendar & Schedule management
- Email, Chat or Social Media support
- Virtual Reception, Front & Help desk
- Driving School software & CRM
- Lead inquiry to sale lifecycle
- Ticket or Change management
- Fleet coordination & management
- Invoice & Bookkeeping



EXPAND YOUR MARKET & PROGRAMS

TeamFicient's bilingual phone agents can communicate with customers fluently in English or Spanish and serve their needs effectively to help open your business up to new markets & demographics.

TeamFicient management team has extensive experience in the driving school industry and serving the spanish speaking markets. This can be leveraged to increase coverage to the spanish market and to easily add programs such as Temporary Visitor Driver's License (TVDL) using guidance, technology and staff from TeamFicient.

EFFICIENT INSTRUCTOR & FLEET CORDINATION

TeamFicient's Fleet Coordinators can help keep your cars on the road and manage instructor schedules efficiently. No matter the size of your fleet, having your vehicles in good working order and managing instructor availability is key to maximizing profits.

TeamFicient Fleet Coordinators can help manage instructor schedules, track expenses, extend the life expectancy of each vehicle in the fleet, and maintain working and learning conditions.